



## Eat Bump Groove 2019

### Frequently Asked Questions

If you have any questions please do not hesitate to contact the  
Magna Events team  
Telephone – 01709 723118  
Email – [events@magnatrust.co.uk](mailto:events@magnatrust.co.uk)

**1. What is the dress code for the party?**

The dress code is smart/casual – Jeans are acceptable. We do not allow trainers or hooded jackets to be worn in the venue.

**2. What are the event timings?**

Doors open at 7PM, food served at 7:30PM, entertainment 9:30PM and bar to close at Midnight.

**3. How many people can we fit on our table?**

Our tables can fit a maximum of 12 people.

**4. What shape are the tables?**

Our tables are 6ft round banqueting tables.

**5. Will we be sharing our table with other groups?**

For a booking less than 6, if required you will be obliged to share a table with another party booking of a smaller number.

**6. What date is the final balance required by?**

We require the final payment by the 25<sup>th</sup> October 2019. Any outstanding balances after this date are subject to cancellation if required. Your deposit and any balance received up to this date are non-refundable and non-transferable.

**7. Do you require a deposit with a provisional booking?**

We require a £20 deposit per person no later than two weeks after the provisional booking is made to confirm your booking. If this is not paid/confirmed, we may release your places to another booking. All deposits are non-refundable and non-transferable.

**8. Can we pay via BACS?**

Yes, you can pay via BACS transfer. Please state the invoice number and a party reference when paying into our account. BACS details can be found on your booking details.

**9. Am I eligible for a refund?**

No. All payments (deposit and balance) are non-refundable and non-transferable, however, if you cancel a place and find another person to join you they can take the place without additional payment.